TERMS AND CONDITIONS

Effective from: 18.08.2021 Last updated: 05.07.2023 Download PDF



GENERAL

Before using our Website, please read these Terms and Conditions carefully. By registering a Player Account with the website you agree and confirm your consent with the Terms and Conditions.

These Terms and Conditions constitute a binding agreement between you and the Casino. Players must read these Terms and Conditions entirely before registering an account. If you do not agree with any provision of these Terms and Conditions you must not use or continue using the Website.

The website getslots.com ("Casino", "Website", "Company", "We", "Us", "Our") is owned and operated by Dama N.V., a company registered and established under the laws of Curação, with registration number 152125 and registered address at Scharlcoweg 39, Willemstad, Curação, and its wholly-owned subsidiary, Friolion Limited, registered in Cyprus with registration number HE 419102 and registered address Leandrou, 12A 3086, Limassol, Cyprus. Dama N.V. is licensed and regulated by Antillephone N.V. (license no. 8048/JAZ2020-013).

It is the player's sole responsibility to inquire about the existing laws and regulations of the given jurisdiction for online gambling.

CHANGES TO TERMS AND CONDITIONS

The Casino reserves the right to unilaterally change these Terms and Conditions may be changed by the Casino when such need occurs. We will do our best to notify our players of any significant changes by email. However, we do recommend all players to revisit this page regularly and check for possible changes.

WHO CAN PLAY

The Casino accepts players only from those countries and geographic regions where online gambling is allowed by law. It is the player's sole responsibility to inquire about the existing gambling laws and regulations of the given jurisdiction before placing bets on the website.

The Casino accepts strictly adult players (the minimum age is 18) and players who have reached the age specified by the jurisdiction of player's place of residence as eligible for online gaming. It is the player's sole responsibility to inquire about the existing laws and regulations of the given jurisdiction regarding age limitations for online gambling. The Company reserves the right to ask for proof of age from the player and limit access to the Website or suspend the Player Account to those players who fail to meet this requirement. It is entirely and solely your responsibility to enquire and ensure that you do not breach laws applicable to you by participating in the games. Depositing real funds and playing for real money is subject to the laws of your country, and it is your sole responsibility to abide by your rative recolations.

Any bonuses are not available to players from Sweden, including participation in any kind of promotional programs, receiving VIP rewards, as well as exchange of comp points.

Users from the following countries and their territories ("Restricted Countries") are not allowed to deposit and play real money games: Aland Islands, Algeria, Andorra, Antigua and Barbuda, Anguilla, Armenia, Antarctica, American Samoa, Aruba, Azerbaijan, Bosnia and Herzegovina, Bangladesh, Belarus, Belgium, Bulgaria, Bahrain, Burundi, Bermuda, British Indian Ocean Territory, Brunel Darussalam, Behamas, Bhutan, Bouvet Island, Botswana, Belize, Bolivia (Plurinational State of), Bonaire, Sint Eustatius and Saba, Canada (Ontario), Cambodia, Curacao, Czech Republic, Cameroon, Chad, China, Cabo Verde, Christmas Island, Croatia, Cook Islands, Cooss (Keeling) Islands, Coop (the Democratic Republic), Compros, Costa Rica, Colombia,

Curaçao, Djibouti, Dominica, Dominican Republic, Dutch West, Estonia, Ecuador, Egypt, El Salvador, Eswatini, Fiji, Gabon, Grenada, Guernsey, Ghana, Gibraltar, Greenland, Gambia, Guinea, Equatorial Guinea, Guatemala, Guam, Guinea-Bissau, Guyana, Heard Island and McDonald Islands, Hong Kong, Honduras, Holy See, Indonesia, Isle of Man, Indies, Israel, France and its overseas territories (Guadeloupe, Martinique, French Guiana, Réunion, Mayotte, St. Martin, French Polynesia, Wallis and Futuna, New Caledonia), Faroe Islands, Falkland Islands (Malvinas), French Polynesia, Georgia, Gibraltar, Greece, Hungary, Jersey, Jordan, Kazakhstan, Kenya, Kiribati, Kryovzstan, Korea (the Republic of). Lao People's Democratic Republic. Lithuania. Licchtenstein.

Madagascar, Marshall Islands, Macao, Mauritania, Maldives, Malawi, Malaysia, Micronesia (Federated States of), Moldova (the Republic of), Mongolia, Monaco, Montenegro, Montserrat, Morocco, Mozambique, Namibia, Nauru, New Caledonia, Netherlands, Niger, Nigeria, Nepal, Niue, Northern Mariana Islands, Oman, Papua New Guinea, Palau, Palestine (State of), Paraguay, Philippines, Pitcairn, Portugal, Republic of North Macedonia, Russia, Romania, Spain, Saint Kitts and Nevis, Saint Luda, Saint Pierre and Miquelon, Saint Barthélemy, Saint Helena, Ascension and Tristan da Cunha, San Marino, Sao Tome and Principe, Singapore, Sint Maratten (Dutch part), Senegal, Seychelles, Solomon Islands, South Georgia and the South Sandwich Islands, Sri Lanka, Svalbard and Jao Mayee.

Suriname, Tajikistan, Taiwan, Tanzania (United Republic of), Thailand, Timor-Leste, Togo, Tokelau, Turkey, Turkmenistan, Turks and Caicos Islands, Tunisia, Tonga, Trinidad and Tobago, Tuvalu, Ukraine, United Kingdom, United States of America, United States Minor Outbying Islands, Uzbekistan, Finland, Serbia, Syria, North Korea, Iran, Cuba, Western Sahara, VietNam, Vanuatu, Venezuela (Bolivarian Republic of), Virgin Islands (British), Virgin Islands (U.S.), Samoa, Zambia, American Samoa, Saudi Arabia, India, Poland, Afghanistan, Iceland, Qatar. The Casino cannot guarantee successful processing of withdrawals or refunds in the event that a player breaches this Restricted Countries policy.

AVAILABILITY OF GAMES

Please bear in mind that some games may be unavailable in certain jurisdictions, as required by the policies of game providers which may change from time to time.

Using a VPN to bypass the provider's block is strictly prohibited and may lead to confiscation of winnings

NetEnt games are unavailable in Afghanistan, Albania, Algeria, Angola, Australia, Bahamas, Botswana, Belgium, Bulgaria, Colombia, Croatia, Czech Republic, Denmark, Ecuador, Ethiopia, France, Ghana, Guyana, Hong Kong, Italy, Iran, Iraq, Israel, Kuwait, Latvia, Lithuania, Mexico, Namibia, Micaragua, North Korea, Pakistan, Panama, Philippines, Portugal, Romania, Singapore, Spain, Sweden, Switzerland, Sudan, Syria, Talwan, Trinidad and Tobago, Tunisia, Uganda, United Kingdom, United States of America, Yemen, and Zinhahwa

In addition to the above, the Street Fighter Video Slot is not available for the following countries: Anguilla, Antigua & Barbuda, Argentina, Aruba, Barbados, Bahamas, Belize, Bermuda, Bolivia, Bonaire, Brazil, British Virgin Islands, Canada, Cayman Islands, China, Chile, Clipperton Island, Columbia, Costa Rica, Cuba, Curacao, Dominica, Dominican Republic, El Salvador, Greenland, Grenada, Guadeloupe, Guaternala, Guyana, Haiti, Honduras, Jamaica, Japan, Martinique, Mexico, Montserrat, Navassa Island, Paraguay, Peru, Puerto Rico, Saba, Saint Barthelemy, Saint Eustatius, Saint Kitts and Nevis, Saint Lucia, Saint Maarten, Saint Martin, Saint Florre and Miquelon, Saint Vincent and the Grenadines, South Korea, Suriname, Turks and Caicos Islands, United States of America, Uruguay, US Virgin Islands, Venezuela.

a Fachian TANIdae Clat is not smallable in the following countries: Cube Jarden Turkey: Could Arabia

The Fashion TV Video Slot is not available in the following countries: Cuba, Jordan, Turkey, Saudi Arabia.

The Planet of the Apes Video Slot is not available in the following territories: Azerbaijan, China, India, Malaysia, Qatar, Russia, Thailand, Turkey, Ukraine.

The Vikings Video Slot is not available in the additional jurisdictions: Azerbaijan, Cambodia, Canada, China, France, India, Indonesia, Laos. Malaysia. Myanmar. Papua New Guinea. Oatar. Russia. South Korea. Thailand. Turkey. Ukraine. United States of America.

The Narcos Video Slot is not available in the following territories: Indonesia, South Korea.

Additionally, The Universal Monsters (Dracula, Creature from the Black Lagoon, Phantoms Curse and The Invisible Man), are only available in the following territories: Andorra, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Georgia, Iceland, Liechtenstein, Moldova, Monaco, Montenegro, Norway, Russia, San Marino, Serbia, Ukraine, North Macedonia, Turkey, Austria, Cyprus, Finland, Germany, Greece, Hungary, Ireland, Luxembourg, Malta, Netherlands, Poland, Slovakia and Slovenia.

Players from the following countries are not eligible to win any jackpots from jackpot games offered by NetEnt (such as but not limited to Mega Fortune): Australia, Azerbaijan, China, Denmark, India, Israel, Italy, Japan, Malaysia, Qatar, Russia, Spain, Thailand, Tunisia, Turkey, United Arab Emirates, Ukraine. The Casino will make reasonable efforts to prevent players from these countries to reach the games, but if players from any of the stated countries would win the Jackpot, the Jackpot win will be annulled.

Players from Canada are not eligible to play the games from NYX.

ACCEPTED CURRENCIES

The website allows playing with the following currencies: EUR, USD, CAD, AUD, NOK, RUB, PLN, NZD, JPY, BRL, BTC, BCH, ETH, LTC, DOG, USDT.

FEES AND TAXES

You are fully responsible for paying all fees and taxes applied to your winnings according to the laws of the jurisdiction of your residence.

GAME RULES

By accepting these Terms and Conditions you confirm that you know and understand the rules of the games offered on the Website. It is at your discretion to familiarise yourself with the theoretical payout percentage of each game.

The maximum accepted wager whilst playing at GetSlots are C1,000 for Live Games, C50 for Slots and C2,000 for Bonus buy features, the exception is if a game has a lower max wager setting, in those cases the game specific limit overwrites the maximum wager a player can place, in cases where the game would allow a player to place a higher wager then the above, the bet will not be accepted and any potential winnings out of this scenario can not be credited as the bet was rejected, and it is impossible to verify the game round due to this.

DISCLAIMER OF LIABILITIES

By accepting these Terms and Conditions you confirm your awareness of the fact that gambling may lead to losing money. The Casino is not liable for any possible financial damage arising from your use of the Website

The Casino is not liable for any hardware or software defects, unstable or lost Internet connection, or any other technical errors that may limit access to the Website or prevent any players from uninterrupted play.

The Casino, its directors, employees, partners, service providers:

- do not warrant that the software or the Website is/are fit for their purpose;
- · do not warrant that the software and Website are free from errors;
- · do not warrant that the Website and/or games will be accessible without interruptions;

shall not be liable for any loss, costs, expenses or damages, whether direct, indirect, special, consequential, incidental or otherwise, arising in relation to your use of the Website or your participation in the games.

You hereby agree to fully indemnify and hold harmless the Casino, its directors, employees, partners, and service providers for any cost, expense, loss, damages, claims and liabilities howsoever caused that may arise in relation to your use of the Website or participation in the Games.

In the unlikely case where a wager is confirmed or a payment is performed by us in error, the Company reserves the right to cancel all wagers accepted containing such an error, or to correct the mistake by re-settling all the wagers at the correct terms that should have been available at the time that the wager was placed in the absence of the error.

If the Casino mistakenly credits your Player Account with a deposit, bonus or winnings that do not belong to you, whether due to a technical issue, error in the paytables, human error or otherwise, the amount and/or the winnings from such bonus or deposit will remain the Casino property and will be deducted from your Player Account. If you have withdrawn funds that do not belong to you prior to us becoming aware of the error, the mistakenly paid amount will (without prejudice to other remedies and actions that may be available at law) constitute a debt owed by you to us. In the event of an incorrect crediting, you are obliged to notify us immediately by email.

Some droumstances may arise where a wager is confirmed, or a payment is performed, by us in error. In all these cases Casino reserves the right to cancel all the accepted wagers containing such an error, or to correct the mistake re-settling all the wagers at the correct prices/spreads/terms that should have been available at the time that the wager was placed in the absence of the error.

Should the user become aware of possible errors or incompleteness in the software, he/she agrees to refrain from taking advantage of them. Moreover, the user agrees to report any error or incompleteness to us immediately. Should the user fail to fulfil the obligations stated in this clause, the Company has a right to full compensation for all costs related to the error or incompleteness, including any costs incurred in association with the respective error/incompleteness and the failed notification by the user.

Casino reserves the right to retain payments, in case of suspicion or if evidence of manipulation of the casino system has been detected. Criminal charges will be brought against any user or any other person(s), who has/have manipulated the casino system or attempted to do so. The Casino reserves the right to terminate and/or change any games or events being offered on the Website.

You acknowledge that the Casino shall be the final decision-maker of whether you have violated the Casino's Terms and Conditions in a manner that results in your suspension or permanent barring from participation in the Website.

You must enter all mandatory information requested into your registration form, including a valid e-mail address; if you do not enter a valid e-mail address, we will be unable to help you recover any forgotten passwords.

In case of making a mistake while filling in your personal information, you are kindly asked to immediately contact the Support Team. Otherwise, the account verification as well as withdrawal processing can't be guaranteed. It is your sole responsibility to ensure that the information you provide is true, complete and correct.

You must maintain your account and keep your details up-to-date.

Each player is allowed to create only one (1) personal account. Only one account per each household, electronic device, telephone number, payment system account is allowed.

If you attempt to open more than one account, all accounts you try to open may be blocked or closed and any bets may be voided.

If you wish to open another account, you may do so by contacting the Support at support@getslots.com. If a new account is opened, the old account will be closed. If you notice that you have more than one registered account you must notify us immediately. Failure to do so may lead to your account being blocked for access.

Creating multiple Player Accounts by a player can lead, at the sole discretion of the Casino, to termination of all such accounts and cancellation of all payouts to the player. The player shall not provide access to the Player Account or allow any third party using the Website including but not limited to minors.

Any returns, winnings or bonuses which the player has gained or accrued during the time of the Duplicate Account being active may be reclaimed by us, and players undertake to return on demand any such funds which have been withdrawn from the Duplicate Account.

As a part of the registration process you will have to choose your username and password for your login into the Website. It is your exclusive responsibility to ensure that your login details are kept securely. You must not disclose your login details to anyone. The Casino is not responsible for any abuse of your account by third parties due to your disclosure, whether intentional or accidental, whether active or passive, of your login details to any third party.

We reserve the right to make a phone call to the number provided in your user account, which at our own discretion can be a necessary part of the KYC procedure. Withdrawals may be terminated until the account is fully verified. We will make reasonable efforts to contact you regarding the withdrawal of the funds, but if we are not able to reach you (by email or phone) in two (2) weeks from the date of the withdrawal request, your account will be closed, since you have failed to pass the KYC procedure.

The Website can only be used for personal purposes and shall not be used for any kind of commercial profit.

ANTI-FRAUD POLICY

The Company has zero tolerance to advantage play and utilises various anti-fraud tools and techniques. If the player is suspected of fraudulent actions including, but not limite

- · participating in any type of collusion with other players;
- · development of strategies aimed at gaining of unfair winnings;
- fraudulent actions against other online casinos or payment providers;
- chargeback transactions with a credit card or denial of some payments made;
- · creating two or more accounts in order to get advantage from casino promotions;
- · delaying game rounds in order to bypass bonus wager requirements;
- low risk roulette play where the player bets equal stakes for both black/red or even/odd covering 25 or more out of 37 numbers on the table;
- providing of forged documents;
- · any other actions which may damage the Casino;

DEPOSITING

The Website offers a variety of payment methods. They include VISA and MasterCard credit and debit cards, as well as various alternative payment methods. Please note that all payments with Paysafe are processed via Dama N.V. Contact our support team at support@getslots.com to inquire about the payment methods which are most favorable for your country of residence

Any deposit has to be wagered 3 times (10 times for the live and table games) prior to withdrawal of funds connected to the said deposit. In case several deposits were made with no gaming activity, the player has to wager the total amount of these deposits prior to withdrawal. Otherwise, the Casino has a right to charge a fee for the procession of deposit and withdrawal, which is at the sole decision of the Casino.

The Casino is not a financial institution and thus should not be treated as such. Your account will not bear any interests and no conversion or exchange services (including flat-crypto exchange) will be offered at any time.

The Company does not accept third party payments. You must make deposits only from a bank account, bank cards, e-wallets or other payment methods that are registered exactly in your own name. If during a security check we detect that you have violated this condition, your winnings will be confiscated and the original deposit will be returned to the owner of the payment account. The Company is not responsible for the lost funds deposited from third party accounts.

Please note that the minimal amount of deposit is £20 or an equivalent. The maximum amount of deposit depends on the payment method you decide to use and will be shown when choosing the payment method. Keep in mind that if your deposit via crypto (after deduction of the miner fee) is less then the stated minimal amount, then it will not reach your Casino balance, and we will not be able to recover it.

The Casino does not execute any conversion between any currencies.

In the unlikely event of a player depositing/withdrawing crypto currency funds to another crypto currency network address (such as but not limited to: sending BTC to a BCH address), GetSlots will not attempt to recover the amount unless it exceeds \$5000. In such cases, a fee of 0.1 BTC will be charged in order to recover the lost funds to cover expenses to pursue the recovery, however it's not a guarantee to get the funds recovered.

Due to the nature of cryptocurrencies, deposit limits cannot be applied to the deposits made through CoinsPaid payment system. If you want to limit your gambling in the casino, please, use any other available option.

We can, under certain circumstances, credit a player's account with a personal bonus. The conditions for the crediting of the bonus and the amount of the bonus is determined by the Casino and set out on the website from time to time. If an account contains both the real funds and bonus funds, the bonus funds will only be available for wagering once the existing real funds have been used. Before fulfilling the bonus turnover conditions if you transfer or withdraw the main deposit amount, bonus funds and all winnings

Before fulfilling the bonus turnover conditions if you transfer or withdraw the main deposit amount, bonus funds and all winnings from this bonus will be forfeited.

Kindly note that bonuses come with specific bonus terms and conditions ("Bonus Terms and Conditions") which can be found on the Website

WITHDRAWAL POLICY

The withdrawals have to be made to the same method that you deposited with. If, for example, the player makes a deposit via a Credit Card, the winnings from that deposit have to be withdrawn via the same Credit Card.

Every player's account has to be verified prior to withdrawal. In order to verify a player's account, Casino management requires documents (ID, payment systems, utility bills, etc.) in Latin or Cyrillic alphabet. In case a player doesn't have an opportunity to provide documents in above-mentioned alphabets, Casino reserves the right to demand video verification where the player shows his/her documents.

Please bear in mind that in special cases the Casino management may request documents for the additional KYC procedure, such as, but not limited to:

- · selfie with Player's ID and a special sign;
- · source of funds;
- · source of wealth.

It's the responsibility of the player to ensure that all documents as a part of the KYC process are genuine. Faked or fraudulent documents provided may result in a confiscation of deposits and potential winnings of the player.

The minimal amount for withdrawal is C20 or an equivalent. The maximum amount for withdrawal depends on the payment method you use. If the requested amount exceeds the limit of a particular payment system, the amount will be withdrawn in installments. The Casino reserves the right to check your identity prior to processing payouts and to hold any refund or withdrawals for the time needed to check your identity. In case you provide false or incompleted Personal Data, the withdrawal can be refused and the Player Account terminated, of which you will be informed by email. The Casino may be obliged to report the actions performed by the player to the applicable regulatory bodies.

The Website supports payouts via Original Credit Transfer (OCT) from Visa and via Payment Transfer from Mastercard. Additional requirements are that the respective credit card is not a corporate credit card and the card is issued in a supported country. For Visa, the following countries are not supported: USA, Australia, Hong Kong, India, Indonesia, Japan, Korea, Malaysia, Singapore. For Mastercard, only the following countries are supported: Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Luxembourg, Malta, Monaco, Netherlands, Norway, San Marino, Slovakia, Slovenía, Spain, Sweden, Switzerland, Turkey, and the United Kingdom. Please note that even for supported countries the Casino is not able to guarantee successful credit card payment processing in all cases, since banks issuing credit cards may block or reject such transactions at their own discretion.

The internal operating currency of the Website is Euro. Due to this fact, in case you transact in other currencies, the amount deducted from your credit card may be insignificantly higher than displayed at the time of transaction due to currency conversions on the side of your bank and/or the Casino's payment processing system.

All Bank Transfer payouts are generally processed within five (5) banking days. Please keep in mind that you will not be able to request a Bank Transfer for USD payouts. You acknowledge that withdrawals via bank transfers can in exceptional cases be subject to additional charges by the intermediary banks. These charges remain outside the influence of The Casino and are in our experience limited to the equivalent of £16.

The maximum withdrawal amount processed to a player is €2,500 per day, €7,500 per week and €15,000 per month, unless otherwise specified in the Terms & Conditions of a specific promotion. Exceptions may be made to players with a higher VIP level, if any, at the Casino's sole discretion. If you win more than €15,000, the Casino reserves the right to divide the payout into monthly installments of maximum €15,000 until the full amount is paid out. All progressive jackpot wins will be paid in full.

REFUND POLICY

A refund request will only be considered if it is requested within the first twenty-four (24) hours of the alleged transaction, or within thirty (30) calendar days if a Player alleges that another individual has accessed his/her Player Account. If you have funded your account with a Credit Card we reserve the right to pay all withdrawal requests up to the total amount deposited as refunds against the purchases you have made. If your withdrawals exceed the total amount deposited, any excess amount will be paid to you via one of our alternative methods available. Before a refund is processed all bonuses and winnings in your balance will be deducted prior to calculating the amount to be refunded. In case any Credit Card purchases are considered to carry an unacceptable risk for security or legal reasons either by our Payment processors or by the Casino, we will initiate refunds for all such transactions back to the credit card, and notify all the appropriate authorities and parties. All costs that may occur upon refund procedure are on the player

DORMANT ACCOUNTS

An inactive (dormant) account is a Player Account which a player has not logged into or logged out of for twelve (12) consecutive months. If your Player Account is deemed to be inactive, the Casino reserves the right to charge a monthly administrative fee of €10 or the equivalent in another currency (or the current balance of your account, if less) as long as the balance of your account remains positive. You authorise the Casino to debit this fee from your Player Account at the beginning of the month following the day on which your account is deemed inactive, and at the beginning of every subsequent month that your account remains inactive. The Casino will stop deducting the fee if the account balance is zero or if the account is reactivated.

EXPIRY PERIOD

You agree that any daim and/or cause of action arising out of or related to these Terms and Conditions or a service provided by the Casino must be filed within one (1) year after such daim or cause of action arose

COMPLAINTS

You are free to contact our customer service team according to the instructions found on the Website to give us any complaints regarding our services.

Complaints are handled in the support department and escalated in the organisation of the Casino in the case that support personnel did not solve the case immediately. You shall be informed about the state of the complaint to a reasonable level.

The Casino acknowledges complaints started by the account holder only. It is forbidden to and you can therefore not assign, transfer, hand over or sell your complaint to the third party.

The Casino will dismiss the complaint if the matter is handed over to be conducted by the third party and not the original account owner. In the event of any dispute, you agree that the server logs and records shall act as the final authority in determining the outcome of any claim. You agree that in the unlikely event of a disagreement between the result that appears on your screen and the game server, the result that was logged on the game server will prevail, and you acknowledge and agree that our records will be the final authority in determining the terms and circumstances of your participation in the relevant online gaming activity and the results of this participation.

sults of this participation

When we wish to contact you regarding such a dispute, we will do so by using any of the contact details provided in your Player

NON TRANSFERABILITY

You can not assign, pledge or transfer ownership under any title whatsoever to claims arising from these Terms and Conditions, the use of the Website or participation in the Games against the Casino without consent of the Casino. This prohibition is designed as a non-transferability clause ex article 83 paragraph 2 of book 3 of the Civil Code and includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation with a fiduciary or any other third party, company, natural or legal individual, entity in any way shape or form.

ARBITRATION

All disputes which may arise between you and the Casino including their successors in title under general or special title as a result of these Terms and Conditions or as a result of further agreements and other acts in connection with these Terms and Conditions shall be settled exclusively by arbitration in Cyprus and in accordance with Cyprus Civil Procedure Rules.